



case study

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our mission

Fostering our culture of "CARE" and establishing ISS as the premier employer and partner of choice in the United States.



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EDP Renewables Partnership with Intuitive Safety Solutions (ISS)



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ABOUT ISS

Intuitive Safety Solutions, Inc. (ISS) is a nationally recognized health and safety consulting services companies in the United States with project experience spanning the entirety of North America. With more than 150 years of combined experience and thousands of successfully completed projects, we reliably augment our client's safety efforts at the corporate and project levels, bringing critical experience and knowledge.

overview

EDP Renewables (EDPR) has partnered with Intuitive Safety Solutions (ISS) for over five and a half years, relying on ISS's expertise in safety consulting to ensure the well-being of their workforce across multiple renewable energy projects, including both wind and solar. A major global renewable energy developer, EDPR values ISS's support as their projects expand across the country and exceed what their internal resources are designed to cover. This case study highlights how ISS has addressed EDPR's unique safety challenges in a dynamic and often high-risk industry, fostering a culture of proactive safety management.



Zackary Carraway

Senior Health & Safety Manager-
Operations & Construction ,
EDP Renewables



What does EDP Renewables say?

"When I come to ISS, it's the people that you guys provide to me that makes me feel comfortable knowing that I have somebody that represents me, represents EDPR for safety, and supports us in making sure that our contractors are following their procedures and working safely."

"The ISS people that we get for our projects are able to relate because they've been in safety in these industries for years as well. They can communicate with those individuals and say, 'Hey, I know this is what we've been doing for years, but this is where the industry is going.'"

"Having those individuals out there for safety support has been eye-opening, especially for EDPR, because previously, we didn't have dedicated safety on-site. Now, with ISS, we're actually setting and meeting new standards."

challenges

EDPR's construction projects are large-scale, spanning different regions and continuing for extended periods. With a small in-house safety team relative to project demand, EDPR needed skilled safety professionals on site who could enforce and promote safety standards with seasoned construction teams. The challenge lies not only in managing safety but also in guiding and influencing workers with decades of experience, many of whom readily challenge adjustments to long-standing work practices.



Solutions provided by ISS...

»Qualified, Personable Safety Consultants:

EDPR emphasizes the importance of trust and effective communication in its choice of safety partners. ISS provides consultants with the necessary certifications and industry knowledge and prioritizes consultants who communicate openly and connect well with project crews. These core traits allow ISS consultants to challenge entrenched practices respectfully and effectively, creating a safer work environment by establishing rapport and understanding.

»Adaptability to Project Needs:

The longevity of ISS consultants in EDPR projects has been instrumental in maintaining consistency and setting a high standard for safety on site. One ISS consultant, for instance, has supported multiple EDPR projects over three years. In one scenario, ISS filled a critical role with an experienced consultant who swiftly responded to EDPR's immediate safety needs after a contractor incident. This responsiveness and adaptability allowed EDPR to avoid delays and enhance on-site safety performance, resulting in incident-free project completion.

»Leadership and Relationship Management:

ISS's leadership team, particularly the account management team from ISS, stands out for its personalized approach and proactive client communication. This relationship allows EDPR to seamlessly transition between projects with an ISS consultant team that feels like an extension of their own. Pat's consistent communication and willingness to discuss both professional and personal matters builds a strong foundation of trust, further differentiating ISS from other safety service providers.

Results and Impact

Reduced Incidents and Safety Violations: ISS consultants have helped EDPR maintain rigorous, EDPR-developed safety standards, reducing incidents even amid high-risk operations and setting a strong example for industry safety best practices.

Enhanced Team Cohesion: ISS's personable and adaptable safety consultants contribute to smoother operations by building trust with long-standing construction teams, allowing EDPR's safety expectations to be met with minimal friction.

Sustained Partnership Growth: EDPR values its partnership with ISS, emphasizing that ISS's commitment to high-quality service and reliable communication supports their own growth and project safety needs. This relationship has positioned ISS as one of EDPR's primary safety partners, with mutual plans to continue expanding their collaborative work.

Conclusion

EDPR's partnership with ISS demonstrates the impact of personalized safety consulting in the renewable energy sector, where site-specific knowledge, adaptability, and a proactive approach to relationship management are keys to success. ISS continues to enable EDPR's mission to achieve safe, productive renewable energy projects, contributing to a safer work culture in the rapidly evolving renewables industry.